

Appl. No. 10/005,759  
Amdt. dated December 19, 2003  
Reply to Office Action dated September 30, 2003

*Amdt 8/p (N)*  
*Lowman*  
*1-6-04*



Application No. : 10/005,759  
Inventor : Michael P. MILLER et al.  
Filed : December 7, 2001  
TC/A.U. : 3623  
Examiner : Michael C. Heck  
Title : Accelerated Process Improvement Framework

Confirmation No. 7327

Docket No. : 86769-0006  
Customer No. : 24633

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**Box No Fee Amendments**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**SECOND AMENDMENT**

Sir:

In response to the Office action of September 30, 2003, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of the claims that begins on Page 2 of this paper; and

**Remarks** begin on Page 13 of this paper.

Applicants submit that the present application now stands in condition for allowance and respectfully request reconsideration and allowance of all claims in view of the following amendment and remarks.

12/24/2003 YPOLITE1 00000038 501349 10005759

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*DIK*

*C*